A Humintell Workshop Reading Facial Expressions of Emotion

Tagging Statements with Emotions



Why Focus on Emotion?

- Emotions are immediate, automatic, and involuntary reactions to events that are important to us
- Facial expressions of emotion are universal

- Emotions prepare us for behavior
- Emotions can facilitate or block the giving of information



How does it Work?

- Gain insights about an individual's
 - Personality
 - Expressive baselines
 - Motivation and intentions
 - Trustworthiness and credibility

- Identify unspoken thoughts and feelings about specific topics
 - Identify meaningful content areas
 - Identify psychological themes that may be leveraged
 - Evaluate truthfulness and detect deception



Complements your Existing Skill Sets

- This skill doesn't replace your existing skill set; it adds to it
- It is another tool in the toolbox; another club in the golf bag
- → All of which make your work more accurate and more efficient



What do you See?

- Can you identify the emotions and nonverbal behaviors this individual expresses?
 - <u>Kato Kaelin</u>



Microexpressions

- Extremely brief, involuntary facial expressions of emotion
- They are signs of *concealed* or *repressed* emotion
- They are characterized by:
 - Speed
 - Macroexpressions normal expression of emotion - last from ½ second to 4 seconds.
 - Microexpressions can be as fast as 1/15th of a second
 - Subtlety
 - Fragmentary nature





What have you been Missing?

- Would you like to get additional clues to what's going on in people's minds when you interview them?
- Would additional information about people's thoughts and feelings be useful to you?
- How would you use that additional information?

